

# Commitment to Cleanliness

We are committed to providing you with a community environment that aligns with CDC protocols and local health guidance in an effort to help stop the spread of COVID 19. We will continue to monitor and update our standard operating procedures as part of a continued focus on the health of our residents and team members. Outlined below are just some of the extra precautions we are taking in striving for a clean space for all.

## Community Common Areas

We have substantially increased the frequency that our community common areas and high traffic spaces are cleaned. Cleanings are occurring several times daily with recommended cleaning agents. We will continue to update our occupancy limits, hours of operations, and social distancing efforts as conditions change.

## Apartments

We have provided all residents with recommended cleaning protocols for their apartments. In addition, we are taking steps to sanitize living spaces, and we will also have additional cleaning supplies for all residents upon request (subject to availability). We have processes in place to promptly replenish cleaning supplies as needed.

## Hand Sanitizers

Residents, guests, and team members are encouraged to use hand sanitizers – which we have placed throughout the inside common areas of our communities. These areas include but are not limited to the management office, gyms, elevator banks, meeting spaces, classrooms, computer labs, and game rooms.

## Face Coverings

Face coverings are encouraged to be used while on property, especially during move in. State and local requirements will continue to be followed if stricter than what is recommended by the CDC.

## Social Distancing

Signage has been placed in common areas reminding our residents to maintain social distancing, which also includes revised occupancy limits. All large gatherings have been postponed until further notice.

Of course, none of these measures guarantee an environment free of COVID 19 or any other disease. However, we are committed to doing our part and we ask that you join us in doing the same.