

## **Our Commitment to Cleanliness**

We are committed to providing you with a community environment that aligns with CDC protocols and local health guidance in an effort to help stop the spread of COVID 19. We will continue to monitor and update our standard operating procedures as part of a continued focus on the health of our residents and team members. Outlined below are just some of the extra precautions we are taking in striving for a clean space for all.

### **Community Common Areas**

We have substantially increased the frequency that our community common areas and high traffic spaces are cleaned. Cleanings are occurring several times daily with recommended cleaning agents. We will continue to update our occupancy limits, hours of operations, and social distancing efforts as conditions change.

### **Apartments**

We have provided all residents with recommended cleaning protocols for their apartments. In addition, we are taking steps to sanitize living spaces, and we will also have additional cleaning supplies for all residents upon request (subject to availability). We have processes in place to promptly replenish cleaning supplies as needed.

### **Hand Sanitizers**

Residents, guests, and team members are encouraged to use hand sanitizers - which we have placed throughout the inside common areas of our communities. These areas include but are not limited to the management office, gyms, elevator banks, meeting spaces, classrooms, computer labs, and game rooms.

### **Face Coverings**

Face coverings are strongly recommended to be used while on property, especially during move in. Face coverings will be required at some locations at the direction of local municipalities. Our team members are required to wear masks at all times, especially when interacting with residents, visitors, prospects, and fellow team members.

### **Social Distancing**

Signage has been placed in common areas reminding our residents to maintain social distancing, which also includes revised occupancy limits. All large gatherings have been postponed until further notice.

Of course, none of these measures guaranty an environment free of COVID 19 or any other disease. However, we are committed to doing our part and we ask that you join us in doing the same.